

TEJUS R MEDA

UX Designer | Healthcare & Complex Domains

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PROFILE

Product-minded UX designer with an AI-first workflow, shipping end-to-end work in a complex healthcare domain. I take problems from ambiguous discovery through to live software – owning research, design decisions, prototypes and rollout – and use AI tools as a core part of how I move fast without losing craft. Seven years prior, teaching architecture sharpened my ability to translate dense systems into clear visual structure.

EXPERIENCE

UX Designer

Ultramed (Healthcare SaaS)

Mar 2025 — Present
Newcastle, UK (Remote)

- Owned the ground-up redesign of the Clinical Notes module — a core workflow used by hundreds of clinicians across NHS trusts — from problem definition through to shipped product, partnering directly with engineering and clinical leads.
- Identified a long-standing pain point in healthcare questionnaire review and drove the solution from discovery to working software — mapping user flows and interviewing account managers, product owners, support teams and developers to pinpoint impact and scope feasibility against the existing product infrastructure.
- Built QuestFlow as a functional prototype in Claude Code and Cursor, then iterated it through internal and external usability studies – the first demo won enough buy-in to secure dedicated engineering time, with a targeted Q3 go-live.
- Built production-ready interactive prototypes using Claude Code and Cursor, validating technical feasibility with engineering early and compressing the design-to-handoff loop.
- Ran self-serve user research across multiple workstreams — clinician interviews, usability sessions and async feedback loops — treating research as a velocity tool, not a separate phase.
- Led the Labels feature end-to-end—from accumulated trust requests to a deployed, WCAG-compliant multi-label system aligned to the NHS design system. Owned the interaction design for a net-new component and validated direction with rapid single-click testing; now piloting with trusts.

Assistant Professor & Technical Lead

BMS College of Architecture

Aug 2016 — Apr 2023
Bangalore, India

- Taught architectural design and digital systems to undergraduate cohorts of 60+ students, building a strong foundation in visual hierarchy, systems thinking and translating complex requirements into clear spatial outcomes.
- Led the department's digital tooling and curriculum modernisation, introducing parametric and computational workflows into core studios.
- Mentored final-year thesis projects through ambiguous problem framing — the same muscle I now apply to product discovery.

EDUCATION

MSc Human-Computer Interaction

Newcastle University

2023 — 2024
Newcastle, UK

- Distinction-track coursework across interaction design, user research methods, accessibility and emerging technology; the dissertation, in association with Sage, investigated the factors that build accountant trust in AI chatbots.

MTech, Structural Engineering

The Oxford College of Engineering

2013 — 2015
Bangalore, India

BE, Civil Engineering

GSS Institute of Technology

2009 — 2013
Bangalore, India

SKILLS & TOOLS

Design: Figma, Framer, interaction design, design systems, prototyping, user research, usability testing, accessibility (WCAG)

AI-first workflow: Claude Code, Cursor, building working prototypes in code, AI-assisted research synthesis

Build: HTML / CSS / JavaScript, React (working knowledge), Git, Vercel deployment

Cross-functional: Stakeholder management, PRD writing, working directly with engineering and clinical SMEs, async-first communication

CERTIFICATIONS

Product Management Basics — Pendo & Mind the Product, 2024

IxDF — AI for Designers (completed)

AI Frontend Coding for Designers (completed)

ShiftNudge — Interface Design (ongoing)

IxDF — Accessibility: How to Design for All (ongoing)